

Editing the Maximum Monthly Payment Processing Limit

Follow the instructions below to change your maximum monthly processing limit.

- 1. Log in to the <u>Online Portal</u>. Make sure the login screen has the green Park Plazas tree logo. If not, look for and click on the *Resident/HOA Portal* button.
- 2. Once logged in, **Click on Payments** in the black menu bar on the left.
- 3. Look for and **click on "Edit"** in the area to the right, below the green bar and the words *Scheduled Payments*.
- 4. On the next screen, **click on the blue Continue button** to get to the *Edit Autopay* Details screen. (Also, in this section, you may add a name for a particular payment source and change the payment processing date. If you want to change the bank information, you will need to add a new auto pay method and then delete the old one.)
- 5. Towards the bottom of the screen, look for "Pay what I owe up to a maximum of:".
- 6. Enter the desired maximum amount. There is no need to add a decimal. Note: once an edit is made, the Update Auto-Payment button will turn blue with white letters.
- 7. To save your changes, click on "Update Auto-Payment".